

Account and data deletion

V1T mobile app (iOS, Android)

1. How accounts work

- 1.1. The V1T app is a corporate application. There is no self-registration in it: an employee's account is created by their organisation (the Licensee) in the V1T video monitoring system, or by V1-TECHNOLOGY LLC (the Company) on the organisation's instruction.
- 1.2. Accordingly, an account is deleted by the organisation's administrator or by the Company on request – an account cannot be deleted from within the App itself.

2. How to request deletion

- 2.1. Option 1 – through your organisation. Contact the V1T system administrator at your organisation: they delete the account themselves in the web interface.
- 2.2. Option 2 – directly to the Company. Send an e-mail to info@v1tech.ru with the subject «V1T account deletion» and include:
 - your login (user name) in the V1T system;
 - the name of your organisation;
 - contact details for a reply.
- 2.3. The Company may ask for confirmation that the request comes from the account holder or from an authorised representative of the organisation.

3. Time limits

- 3.1. A request is registered on the day it is received; a reply is sent within 30 days at the latest.
- 3.2. The account is blocked as soon as the request is confirmed – access to the App stops immediately.
- 3.3. Profile data is destroyed within 90 days after the account is blocked.

4. What is deleted

- 4.1. The following are deleted: login, user name, role, organisation link, session records and access tokens, and the user's saved settings in the system.

- 4.2. Data on the device (access token, cache, settings) is deleted when the user signs out or uninstalls the App.
- 4.3. Video recordings and photographs downloaded by the user to the device remain in the device storage and are deleted by the user.

5. What is not deleted, and why

- 5.1. Monitoring system data — video recordings, photographs, routes, sensor readings — belongs to the client organisation, not to the individual user. The organisation is the controller of this data; the Company processes it on the organisation's instruction. Its retention period is set by the organisation's licence agreement and tariff, and deleting an employee's account does not affect it.
- 5.2. A request to delete such data is addressed to the client organisation as the controller.
- 5.3. Information the Company is required by law to retain (for example, accounting and tax records) is kept for the periods established by legislation.

6. Contacts

V1-TECHNOLOGY Limited Liability Company

E-mail for requests	info@v1tech.ru
Phone	+7 (800) 222-35-77
Postal address	71/5 bldg. 2 Pyatnitskaya St., office 409, Moscow 115054, Russia
App privacy policy	https://v1tech.ru/en/privacy/